GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:2402
ANSWERED ON:07.08.2001
ARBITRARY CHARGING OF FARE BY THE TSRS IN DELHI
BALIRAM

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether some TSR drivers are not charging as per the meter and ask the passengers to pay arbitrarily at certain important points like Delhi Railway Station, New Delhi Railway Station, ISBT and almost near all the hospitals;

(b) if so, the details in this regard;

(c) the arrangements already in place to check the same; and

(d) the steps proposed to be taken by the Government in this connection?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (CH. VIDYASAGAR RAO)

(a) & (b): During the current year (upto July 31, 2001), 12561 TSR drivers were prosecuted by Delhi Police for over charging and misbehaviour.

(c) & (d): The steps taken to streamline the system include distribution of duly approved fare chart and complaint card to Traffic Police personnel; running of pre-paid booths at Airports, Markets, Railway Stations, Bus terminus and hospitals; increased visibility of traffic police personnel all over the city; launching of a Traffic Police Help Line No.3378888 to enable the commuters to lodge their complaints; and conducting of Joint raids by the Traffic Police Officials and Weight & Measurement Department officials for detection of tampered/defective meters.